Impact of COVID-19 on Community Health Centers
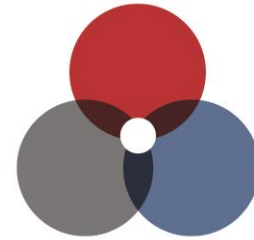
July 24, 2020

THE CENTER FOR COMMUNITY SOLUTIONS
EST.1913
RESEARCH • ANALYSIS • ACTION

ADVOCATES FOR OHIO'S FUTURE
Strong Communities. Better Lives.

The Center for Community Solutions

We are a non-partisan, nonprofit that aims to improve health, social and economic conditions through nonpartisan research, policy analysis, communications and advocacy.

www.communitysolutions.com

Twitter: @CommunitySols

Our Priorities

Advancing Wellbeing of Older Adults

Enhancing Behavioral Health Access

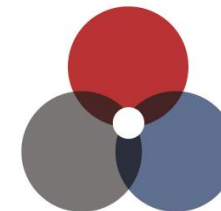Improving Maternal and Infant Health

Promoting Comprehensive Reproductive Health Education

Strengthening Health and Human Services Safety Net

Supporting Sound Medicaid Policy

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Advocates for Ohio's Future

Advocates for Ohio's Future (AOF) is a nonpartisan coalition of over 500 Ohio organizations that promotes health and human service budget and policy solutions so that all Ohioans live better lives.

Our coalition believes in investing in our state's most valuable resource—our people—to ensure that they are safe, healthy, and can access pathways to prosperity for themselves and their families.

Kelsey Bergfeld, Coalition Manager
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Ohio's Community Health Centers and the COVID-19 Pandemic

Julie DiRossi-King | Dr. Dana Vallangeon | Kelly Carey

July 24, 2020

www.ohiochc.org

Ohio Association of Community Health Centers

- Non-Profit membership organization representing Ohio's Federally Qualified Health Centers (FQHCs) & FQHC Look-Alikes (FQHCLAs) – commonly referred to as **Community Health Centers**

- **Mission:** To ensure access to high-quality affordable health care for all Ohioans through the growth and development of Ohio's Community Health Centers

Proud Member of

OACHC

Ohio Association of Community Health Centers

What is a Community Health Center?

- Community-based and patient-directed organization, delivering comprehensive, culturally competent, high-quality primary health care services

- The **LARGEST primary care network in Ohio** (and the country)!
  - Comprehensive care to 1 in 14 Ohioans
  - 850,000+ unduplicated patients
  - 56 Organizations with 400+ sites
 - In 71 of Ohio's 88 counties

Image source: Centerpoint Health

Mission Driven

- **Mission**: To provide accessible, comprehensive, and quality primary health care services to medically underserved communities and vulnerable populations

- Cornerstones
  - Independent, non-profit or public community-based
  - High-quality and affordable primary care and preventive services
  - Open to all regardless of insurance status or ability to pay
  - Must serve a high-need, medically underserved area or population (MUA/MUP)
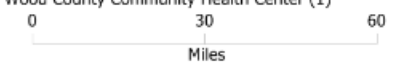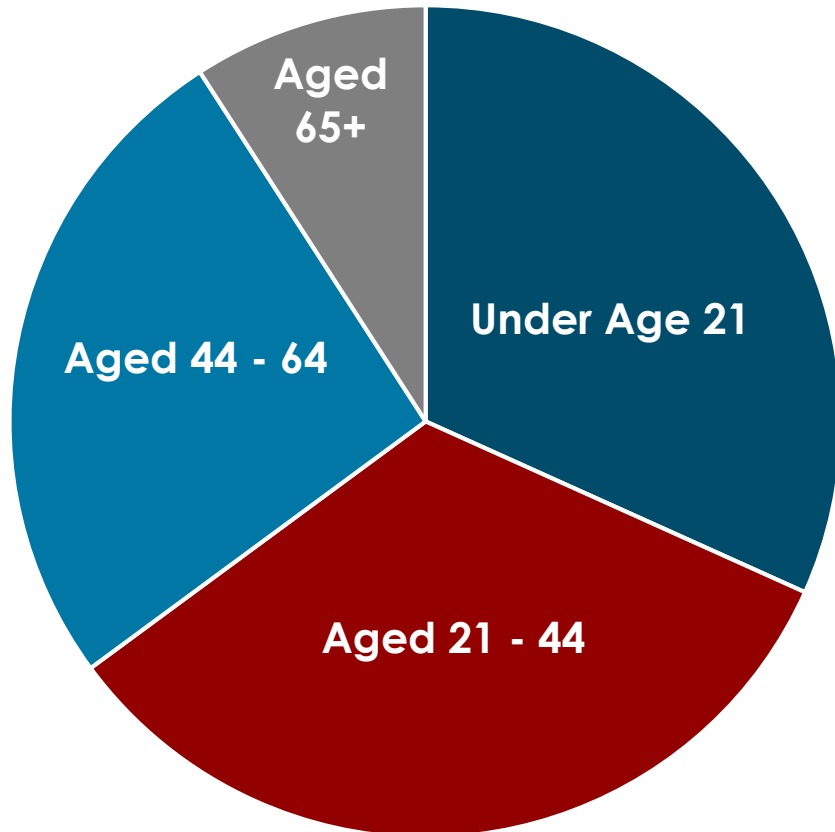 - Governed by the community (>50% board members must be patients)
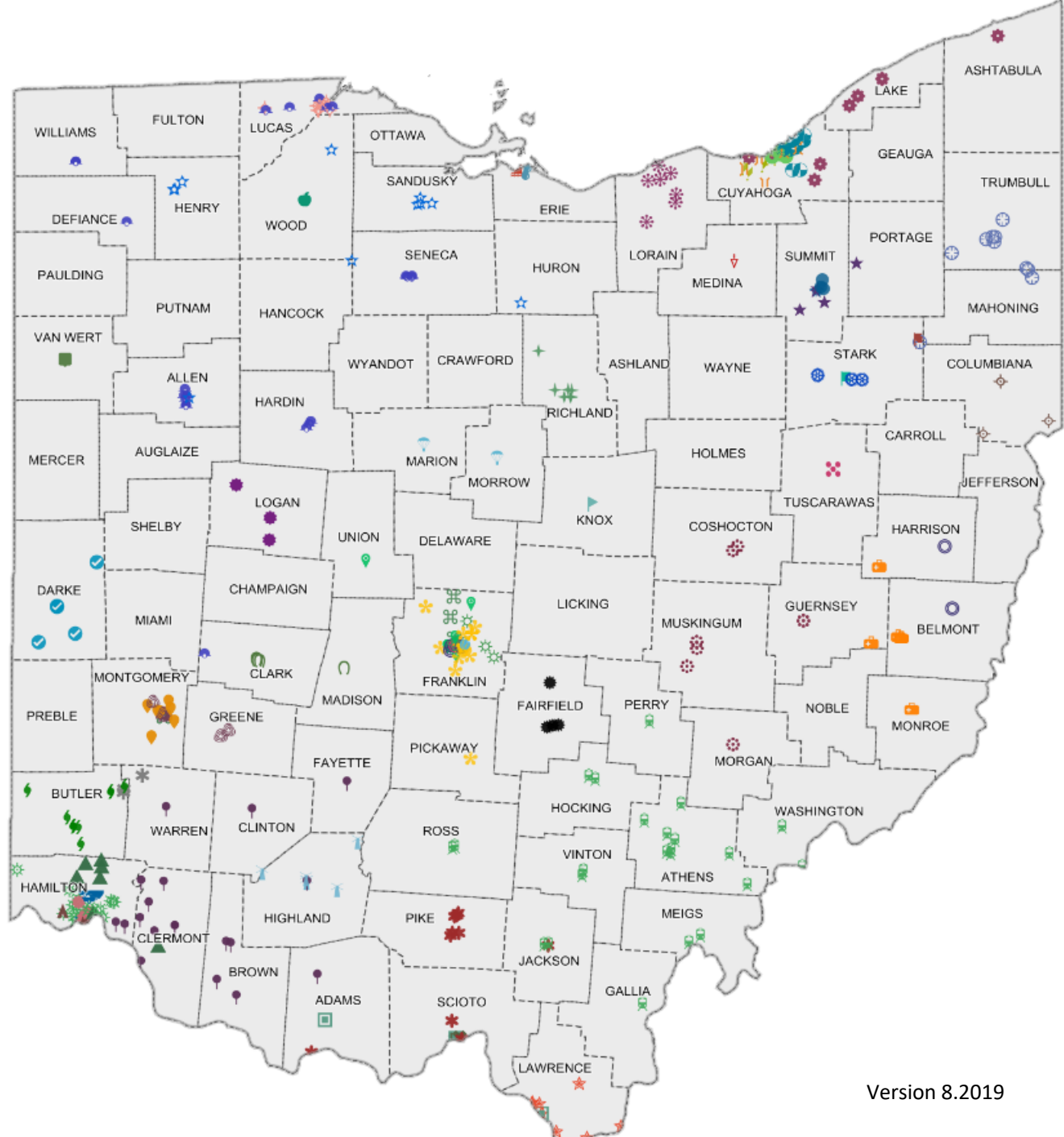
Community Health Centers

- Alliance Family Health (2)
- Asian Services in Action, Inc. (5)
- Axesspointe Community Health Center (7)
- CAO Family Medical Centers (8)
- Care Alliance Health Center (8)
- Center Street Community Health Center (2)
- Centerpoint Health (4)
- Cincinnati Health Network (8)
- Circle Health Services (5)
- City of Cincinnati Primary Care (24)
- Community Action Agency (CAA) Of Columbiana County (5)
- Community Family Healthcare (2)
- Community Health & Wellness Partners of Logan County (3)
- Community Health Centers of Greater Dayton (7)
- Community Health Services (11)
- Community Support Services (1)
- Compass Community Health (2)
- Crossroad Health Center (4)
- Equitas Health (7)
- Erie County Community Health Center (2)
- Fairfield Community Health Center (4)
- Family Health Care of Northwest Ohio (1)
- Family Health Services of Darke County (5)
- Family Health Services of Erie County (3)
- Five Rivers Health Centers (7)
- Health Partners of Western Ohio (22)
- Healthsource of Ohio (20)
- Heart of Ohio Family Health Centers (3)
- Highland Health Providers (6)
- Hopewell Health Centers, Inc. (23)
- Knox County Community Health Center (1)
- Lifecare Family Health and Dental Center (3)
- Lorain County Health & Dentistry (7)
- Lower Lights Christain Health Center (7)
- LSS Faith Mission Health Center (2)
- Medina County Health Department (1)
- Muskingum Valley Health Centers (8)
- My Community Health Center (1)
- NEON- Northeast Ohio Neighborhood Health Services (11)
- Neighborhhood Health Association (11)
- Neighborhood Family Practice (9)
- ONE Health Ohio (11)
- OSU Total Health and Wellness (1)
- Ohio Hills Health Services (6)
- Primary Health Solutions (10)
- PrimaryOne Health (14)
- Rocking Horse Community Health Center (4)
- Shawnee Family Health (3)
- Signature Health, Inc. (9)
- Southeast, Inc. (9)
- The HealthCare Connection (7)
- Third Street Family Health Services (7)
- Valley View Health Centers (10)
- WinMed Health Services (9)
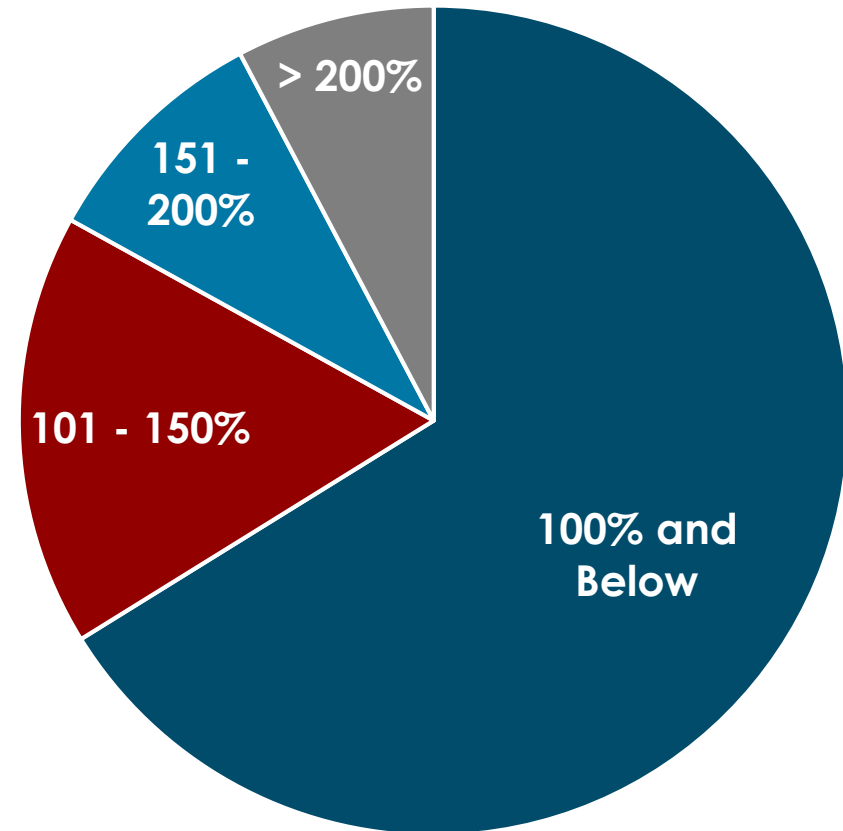- Wood County Community Health Center (1)

Version 8.2019

0   30   60
Miles

Ohio Patient Demographics

Ages Served

- Aged 65+
- Aged 44 - 64
- Under Age 21
- Aged 21 - 44

Income Levels

- > 200%
- 151 - 200%
- 101 - 150%
- 100% and Below

Source: 2018 UDS data

Required Services

- **Primary, Preventive, Enabling**: Provided onsite or through established written agreements and referrals

Mental Health
Substance Abuse
Pharmacy
Immunizations
Well Child
Gynecology
Obstetrics
Family Planning
Pre/perinatal
Preventive Dental

Diagnostics
Screenings
Specialty
Case Management
Health Education
Outreach
Transportation
Translation
Emergency Medical Services

90+ Onsite Dental Centers

Types of Providers & Visits

- **Providers**
  - → Primary Care Physicians
  - → OB/GYNs & Certified Nurse Midwives
  - → Pediatricians
  - → Nurse Practitioners
  - → Physicians Assistants
  - → Dentists
  - → Psychiatrists
  - → Optometrists
  - → Pharmacists
  - → Behavioral Health Providers
  - → Nurses
  - → Dental Hygienists

- **Visits**
  - → Medical
  - → Dental
  - → Mental Health
  - → Substance Use Disorders (SUD) including Opiates
  - → Pharmacy
  - → Vision
  - → Enabling (care coordination, translation, financial eligibility)

Ohio CHCs currently employ more than 6,500 FTE staff: from 2013-2018, that number DOUBLED!

Image source: Ohio Community Health Center

COVID-19 Impact on CHCs

Number of Patients Tested

Patients Tested for COVID-19, Any Test Type[2,3]	**6,289**
Racial and/or Ethnic Minority Patients Tested for COVID-19, Any Test Type[3]	31.26%
Patients Tested Positive for COVID-19, Any Test Type[2,3]	516
Racial and/or Ethnic Minority Patients Positive for COVID-19, Any Test Type[3]	55.23%

Data source: Ohio Health Center COVID-19 Survey Summary Report
For one week only (week ending July 10, 2020). 38/56 health centers reporting

Operations and Staff

CHC Weekly Visits Compared to Pre-COVID 19 Weekly Visits	**81.32%**
Health Center Sites Temporarily Closed	27
Staff Tested Positive for COVID-19, Virus Detection (PCR, antigen)	4
Health Center Staff Unable to Work (due to site/service closure, exposure, family/home obligations, lack of PPE, etc.)	7.89%
Average Percent of Health Center Visits Conducted Virtually	36.97%

CHCs and Testing

State of Testing: General Overview

- **Capacity** – Private or State?

- **Types** – Diagnostic (Viral/PCR or Antigen) or Serology (Antibody)

- **Methods** – Ongoing, Popup with National Guard, Community Events, Combination

- **Challenges**—Supplies/PPE/Turnaround times/Patient or Community testing

- *Caveat – A CHC testing strategy depends on community and patient needs. Additionally, their use of types of testing, methods of testing, and challenges are all a bit different. It is important to call a local CHC to find out about testing capabilities.*
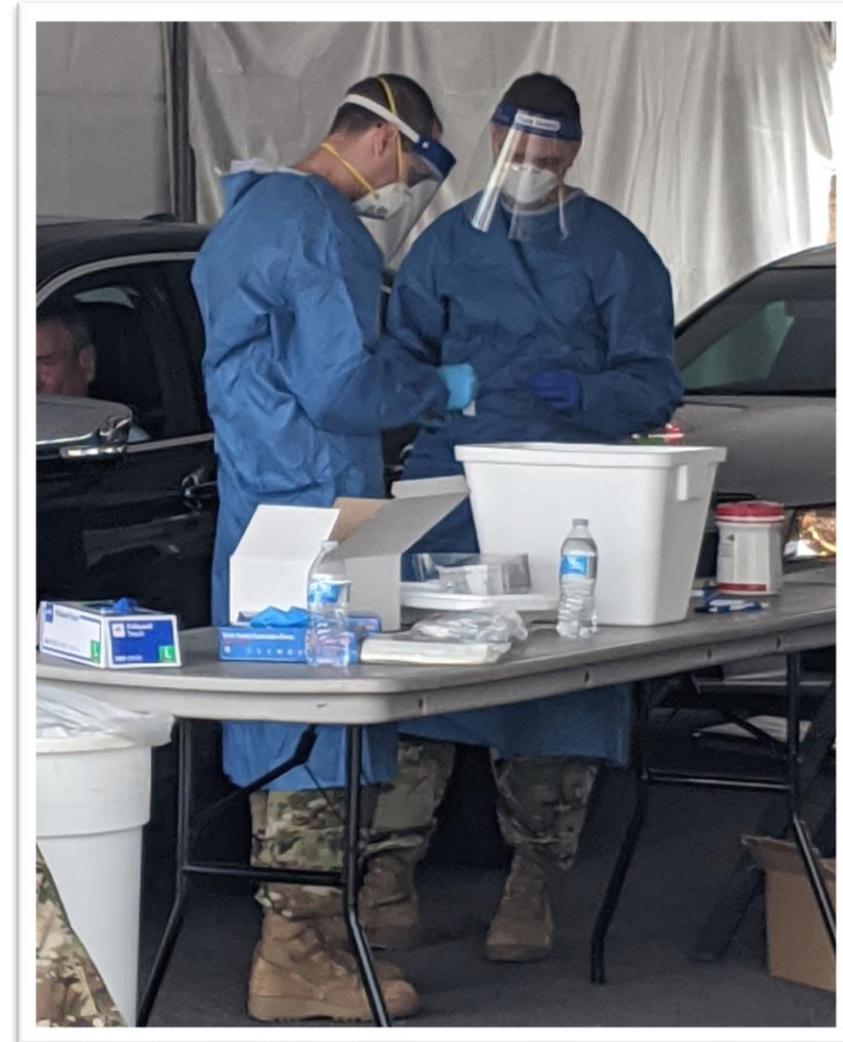
Image source: Five Rivers Health Centers

State of Patient Care: Inside Health Centers

- Importance of calling first

- COVID screening on arrival

- In-person vs virtual visits

- Telehealth expansion

- Access to comprehensive services

- Concern over delayed care

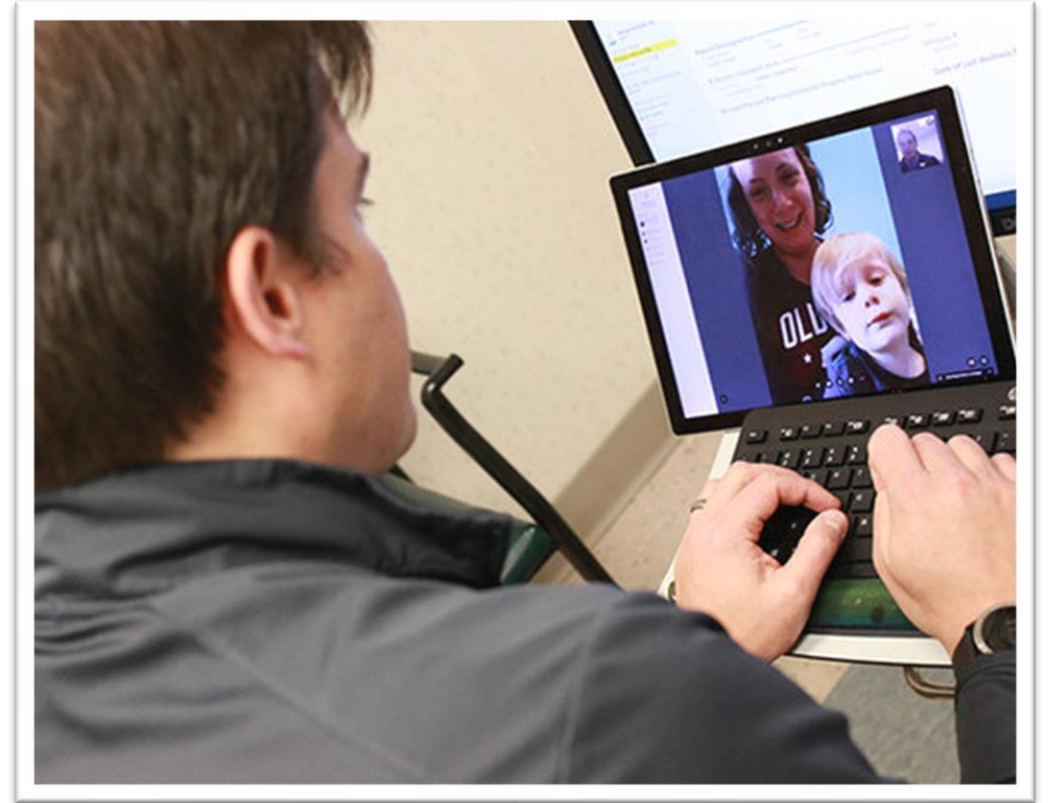- Using COVID and need for COVID testing to link patients needing ongoing care

Image source: NFP Spring Newsletter

Policy Reforms: During & After the Pandemic

State and Federal Priorities

- Preservation of Medicaid: coverage and services

- FMAP to 14%

- Telehealth (state and federal)

- 340B: federal discount drug pricing program

- Emergency Funding: community testing, PPE, testing supplies, underutilization

- Long-term CHC funding

Keeping Community In Community Health

- Ohio's Community Health Centers:
  - → Are fully integrated, team-based care practices
  - → Excel at implementing evidence-based models
  - → Are held to the highest quality standards
  - → Accept all, regardless of ability to pay or insurance status
  - → Are laser-focused on data analytics and positive patient outcomes
  - → Provide wraparound services to support patients' SDOH

Are locally-cultivated, patient-centered, *and OPEN and SAFE for all Ohioans*!

Contact Information

Julie DiRossi-King, COO | jdirossi@ohiochc.org

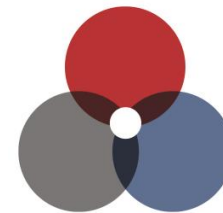**Dr. Dana Vallangeon, CMO | dvallangeon@ohiochc.org**

Kelly Carey, Director of Policy & Public Affairs | kcarey@ohiochc.org

Become a CHC advocate: www.ohiochc.org/advocates

Questions?

A recording of today's webinar
and the slides will be available at
CommSols.com/WebinarCHCImpact

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